

Bottom Line

in Business

HELPING PEOPLE AND COMP SS WORLDWIDE ACHIEVE THEIR DREAMS AND GOALS SORKELL ASSOCIATES 740-824-4842

your information:
Newsletter name, motto,

Help Perfectionists Be Be Managers

Perfectionists set high standards and perfection set high standards and perfect set high set high

When your perfect protégés move to management positions and refuse to cut anyone any slack, you need to:

- Help them see and acknowledge that all people make mistakes, and that occasional mishaps don't preclude success.
- Coach them to recognize the difference between who they are and what they do for a living. Example: Just because they see themselves as demanding perfectionists doesn't mean they should magnify a minor defect in an employee's otherwise excellent report.
- **Encourage** them to publicly recognize what goes well and not dwell on every error.

 Remind them that steady praise will improve the morale of those the

Source: Entrepreneur, Entrepreneur Irvine, CA 92714.

INSIDE T

Help Perfectionists Be

Failing Employees

Oualifications Of The Leader

One Minute Ideas

We customize each issue with

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byees failing?

me, money, and a lot of energy for cause you and your organization?

Set employees up to succeed not fail. Make sure your employees know:

- What the job is. Make sure you explain to each person specific directions and/or goals about the job or task.
- Explain how to do the job. Be available to answer questions or give directions on how to do the job or task.
- Make sure a person or situation doesn't interfere with employees' ability to do the job.

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"The average person puts only 25 percent of his work. The world takes in more than 50 at stands on its head en souls who devote and expensive task."

y only part way toward the dark to our success."

— Henry David Thoreau

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PROJECTS AT A GLANCE

Color-code your calendar so you can tell at a glance the status of projects or assignments.

Examples: Red ink for highpriority items that day; blue for anticipated project deadlines; green for following up other people's work; black for daily scheduled work.

FASTER DECISIONS

According to research at the University of Southern California, sitting at your desk may cause inefficiency. When you stand, your pulse rate increases by ten beats a minute. This increased blood flow to the brain helps you to make difficult decisions 20% faster than if you were sitting down. So, if you need to think faster, get out of that chair and stand up!

COLD CALLING TIP

When prospecting a company for the first time and the voice mail system asks if you want to hear the company directory, listen to it. You may hear titles with the names and you can also learn the correct pronunciation of names.



QUALIFICATIONS OF THE LEADER

It is by no means enough that a leader should be capable in his or her profession. He or she must be that, of course, but also a great deal more. He or she should be as well a gentleman or gentlewoman of liberal education, refined manners, punctilious courtesy, and the nicest sense of personal honor.

A leader should be the soul of tact, patience, justice, firmness, and charity. No meritorious act of a subordinate should escape his or her attention or be left to pass without its reward, even if the reward is only a word of approval. Conversely, he or she should not be blind to a single fault in any subordinate, though, at the same time, he or she should be quick and unfailing to distinguish error from malice, thoughtlessness from incompetence, and well meant shortcoming from heedless or stupid blunder.

Adapted by Thomas S. Baer of Baer Resources from "Qualifications of the Naval Officer" based on letters of John Paul Jones.



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